



Bad weather policy

1. Weather forecast.

The weather forecast should be consulted. Look particularly for temperature and precipitation (snow). An analysis should be made based on the forecast weather conditions of the likely road conditions.

2. Assessment of client groups.

Make an assessment of the client group, preferably in collaboration with the centre to which they will be travelling. For shoppers and our own members, we will need to make the assessment.

Remember that frailer people will have more problems dealing with icy conditions. When assessing wheelchair passengers, take into account the need to get the wheelchair on and off the bus.

3. Destination.

Answer the following questions:

1. Will the destination be open?
2. Is the destination free of snow and ice?
3. Which way does the entrance face? *North facing entrances will be slower to clear.*

4. Pick ups

Drivers are to be instructed to only pick up when the answers to all of the following questions is YES.

1. Is the road free of snow and safe to drive along?
2. Is the footway outside of the client address free of snow? *This does depend on the amount of snow and the client assessment.*
3. Is the path between the client's door and the footway free of snow? *This does depend on the amount of snow and the client assessment.*
4. If appropriate, can the tail lift be deployed safely without snow or ice impacting on the entrance to the vehicle?

5. Hiring of buses to community groups where they provide the driver.

Sutton Community Transport will decide whether the conditions are safe for the vehicle to be taken out using criteria 1 and 2. If it is safe to take the vehicle out the hiring group should be made aware of criteria 3 and 4 and the management of the hiring group should confirm that the driver may take the bus